

Jacob Binstein

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Education

RUTGERS UNIVERSITY | 2010-2014 | BACHELOR OF ARTS

- Majors: Information Technology and Informatics, Jewish Studies (High Honors)

THE RABINOWITZ INSTITUTE FOR JEWISH HERITAGE | 2016-2017 | LEADERSHIP PROGRAM

- Talmudic law, business ethics, philosophy, leadership

Experience

QUALITY ASSURANCE ENGINEER I | iCIMS | JUNE 2015 – SEPTEMBER 2016

- Responsible for manual testing of software interface and features
- Responsible for responding quickly to customer concerns through troubleshooting and bug verification
- Responsible for constant communication with business analysts and developers
- Responsible for maintenance of testing infrastructure
- Assist in use of automation framework for testing new software versions
- On liaison team for large enterprise customer, to make their initial integration an easy experience
- Software used: Jira, Testrail, Jenkins, Selenium Webdriver, Mulesoft, Kafka

INFORMATION TECHNOLOGY SPECIALIST | AESFIRE, LLC | NOVEMBER 2014 – JUNE 2015

- Participated in operations meetings, discussing both high-level company strategy and immediate needs
- Administered Windows Server 2008 and Windows Server 2012
- Worked with Office 365 as an email service, including troubleshooting issues and creation/deletion of accounts
- Interacted directly with customers when designing, implementing, and troubleshooting systems
- Wrote custom code to bridge customers' old systems to newly installed systems, including SQL
- Implemented a system to clone work computers for faster roll-out of new computers
- Implemented a backup system of all computers in the office
- Initial set up of Cisco switches for clients to handle increased bandwidth requirements from new IP video systems

INFORMATION TECHNOLOGY CONSULTANT | H3 & CO. | MAY 2014 – JANUARY 2015

- Worked with a content producer to create a consistent online presence, created workflows for asset management

HONORS THESIS | RUTGERS DEPARTMENT OF JEWISH STUDIES | SEP. 2013 – MAY 2014

- Created BenSira.org, a website dedicated to bringing together the disparate folios of the ancient Hebrew Ben Sira manuscript. Website is written in PHP and JavaScript and is fully HTML5 and CSS3 validated.

MIS INTERN | PARTNER ENGINEERING AND SCIENCE | DEC. 2013 – JAN. 2014 | MAY 2014 – AUG. 2014

- Worked on several projects related to database upkeep and maintenance and developed internal applications, using a combination of MS SQL and PHP/Javascript

Skills & Abilities

PROGRAMMING AND WEB DESIGN

- Languages: C#, Java, PHP, JavaScript, C++
- Frameworks: WordPress, .NET

ADOBE CREATIVE SUITE PROFICIENCY

- Fully proficient in nearly all Adobe Creative Suite programs, including Photoshop, Dreamweaver, and Premiere Pro

BILINGUAL

- Fluent in English and Hebrew (reading, writing, and conversation). Fully comfortable to communicate with clients and colleagues in either language.